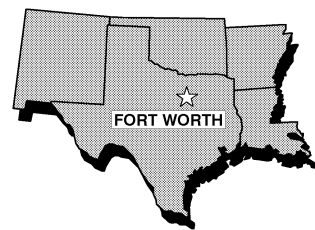




# INFORM



General Services Administration  
Federal Technology Service  
Greater Southwest Region 7



*A Newsletter for Information Technology Customers*

SUMMER 1999

**9-9-99**



## *A Date to Remember*

### GSA INFORMATION TECHNOLOGY SHOW

The GSA Federal Technology Service in cooperation with the Federal Executive Board and McBride and Associates, cordially invite you to attend the GSA Information Technology Show which will feature Industry Partner Exhibits and state-of-the-art training sessions that will provide you the training you need for the 21st Century. Please mark your calendar for 9-9-99 and plan to attend this free training opportunity.

**Date and Time:** September 9, 1999 10:00 a.m. - 5:00 p.m.

**Place:** The International Apparel Mart  
2300 Stemmons Freeway (Interstate Highway 36E)  
Dallas, Texas

Visit our breakout training sessions throughout the day and learn more about:

- Secure Data Delivery
- Implementing Virtual Private Networks (VPN)
- Networking for the Millennium
- Seat Management
- Network Security
- Network Attached Storage vs. Storage Area Networks
- The Latest Printing Technology
- FTS 2001 Transition and the Metropolitan Area Acquisition

The Federal Supply Service, the Public Building Service and the Federal Technology Service will have exhibits at the show and representatives that can answer all of your questions.

You can visit the exhibit area to see the latest technology by our industry partners including Cisco, Corel, Epson America, Hewlett Packard, IBM, NEC, Nextel, Nortel, Southwestern Bell, Sun Microsystems, Tektronix and many many more!

So mark your calendars, and come by for a great day of free technology education that will include training, food, prizes and fun! We know you are busy at year-end, so feel free to come for all or any part of the day!

For more information call 817 978- 4087 or 817 978- 4328. Also if you are coming from out of town, call 817 978- 4328 and we will fax you a list of hotels in the area. Visit our website at [http://www.gsa.gov/regions/7k/fts\\_its](http://www.gsa.gov/regions/7k/fts_its) for more details.

See you there!!



*"Our business is our only business."*

## REGISTRATION FORM

General Services Administration  
FTS Technology Show  
Dallas, Texas  
9-9-99

NAME: \_\_\_\_\_

TITLE: \_\_\_\_\_

AGENCY: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

E-MAIL ADDRESS: \_\_\_\_\_

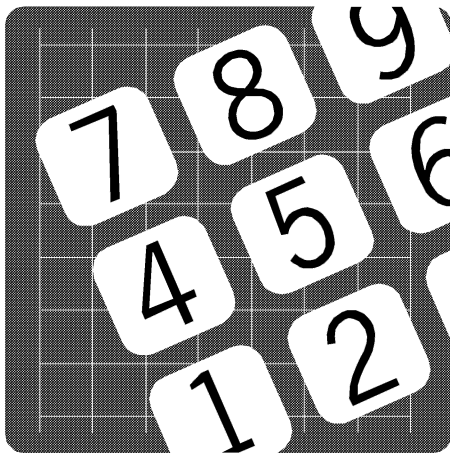
Complete Registration Form and Fax to: **★★★ FAX: 480-633-7301 ★★★**

You may also register by email by sending the above information to:

**gsa99@mcbride.com**

If you have any questions, please call Susan Houser at (817) 978-4087  
or Jody Fowler at (480) 633-7300.





## NEW AREA CODES ANNOUNCED

The following area codes have been announced for activation in the near future.

<u>State</u>	<u>Area Code</u>	<u>Effective Date</u>
<b>Florida</b>	<b>863</b>	September 20, 1999

The northeastern portion of existing area code 941 will be transferred to new area code 863.

<b>New York</b>	<b>347</b>	October 1, 1999
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The new area code 347 will overlay existing area code 718.

<b>New York</b>	<b>631</b>	November 1, 1999
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The new area code 631 will serve Suffolk County, with area code 516 continuing to serve Nassau County.

<b>Tennessee</b>	<b>865</b>	November 1, 1999
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The new area code 865 will serve the central portion of existing area code 423.

<b>California</b>	<b>669</b>	January 1, 2000
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The new area code 669 will overlay existing area code 408.

<b>Oregon</b>	<b>971</b>	January 30, 2000
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The new area code 971 will overlay existing area code 503.

If you have any questions, contact your local GSA Area Telecommunications Manager.

*The new area code for Southwestern Louisiana is 337. Optional use will begin 10/1/99 and mandatory use 7/10/00. The area code will replace 318 in all or part of 13 parishes. This will impact Lafayette and Lake Charles.*

## Metropolitan Area Acquisition (MAA) Update

To capitalize on the Telecommunications Act of 1996, which set the stage for local service competition, GSA embarked on the Metropolitan Area Acquisition (MAA) program. The MAA program is a competitive local services procurement that takes advantage of the competitive local market for price reduction and brings the power of Government wide market to bear. MAA establishes individual local tele-

communications service contracts in designated metropolitan areas that have a high concentration of Federal Government agencies. The program offers a wide variety of local voice and data services including some of the most current, commercially available enhanced telecommunication services and technologies. Expected results of the MAA program are immediate telecommunication cost decreases and service improvements.

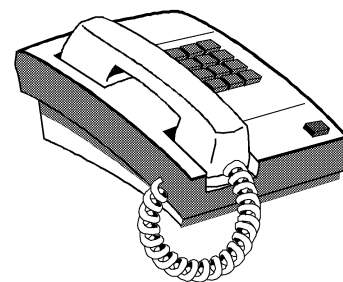
Plans are to implement the MAA program throughout the 11 GSA regions. New York, Chicago and San Francisco were the initial MAA pilot sites.

The next group of cities to be competed in the Greater Southwest Region are:

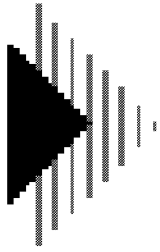
- ☆ Albuquerque, New Mexico
- ☆ Dallas, Texas
- ☆ New Orleans, Louisiana
- ☆ San Antonio, Texas

For Program information, please contact:

Allen Fletcher 703-306-6560 or  
Email: [allen.fletcher@gsa.gov](mailto:allen.fletcher@gsa.gov)



# GREATER SOUTHWEST REGION FY 2000 RATES FOR NETWORK SERVICES



The GSA Greater Southwest Region announces the rates for FY 2000 for Network Services Programs administered through it. A number of programs and contract vehicles are in place to offer greater flexibility to the Customer Agency. Of significance is the offered reduction in GSA overhead (Basic Service) when an agency does direct ordering and receives direct billing for services from the servicing contractor. GSA also offers continued involvement through use of its IT Fund mechanism, technical and procurement expertise, and its quality assurance contract administration in the Full Service option available to agencies at a slightly higher surcharge.

**Surcharge Based Programs:** The following Programs/Contract vehicles are available for use with GSA surcharge:

**Purchase of Telecommunications Services Contract (POTS):** Competed contract vehicle allowing purchase of telephone instruments, key systems, small PBXs, Voice Mail systems, house wiring, and maintenance.

FY 2000 GSA Surcharge: 4%

**Wireless Services:** A national contract, which allows agencies to purchase cell phones, mobile phones, and cellular service nationwide.

FY 2000 GSA Surcharge (Basic Service): 1%

FY 2000 GSA Surcharge (Full Service): 4%

**CINEMA:** A national contract, which allows agencies to acquire electronic commerce, Email, and Internet Access services.

FY 2000 GSA Surcharge: 1%

**International Direct Distance Dialing (ID3):** A national contract to support International Dialing Services through AT&T.

FY 2000 GSA Surcharge (Basic Service): 2%

FY 2000 GSA Surcharge (Full Service): 4%

**Wire and Cable Services Contract (WACS):** This contract features a multi-award fixed price IDIQ contract. The contract provides up to 3500 Contractor Line Item Numbers (CLIN's) associated with cabling and wiring, engineering and implementation services, and maintenance for inside and outside plant facilities.

FY 2000 GSA Surcharge (Basic Service): 2.5%

**Telecommunications Support Contract 2 (TSC2):** A national contract to provide telecommunications support covering the entire telecommunications life cycle; planning, analytical, integration and implementation, and operation and maintenance.

FY 2000 GSA Surcharge (Basic Service): 1%

FY 2000 GSA Surcharge (Full Service): 5.75%

**Technical and Management Support Contract (TMS):** This contract is a multiple-award contract, which utilizes six major companies. The contract which is to serve as a major source of support for the Post FTS 2000 transition effort is available for Customer agency use for other tasks in the Information Technology arena. The contract with worldwide scope is to help improve and enhance federal agency telecommunications capabilities. The services include engineering and analysis, operations and maintenance, testing and evaluation, and program management support.

FY 2000 GSA Surcharge (Basic Service): 1%

FY 2000 GSA Surcharge (Full Service): 5.75%

**Local Services Program:** GSA operates and manages both Telecommunications Consolidated Systems and Exclusive Use Client Systems for local dial tone and access to the FTS2001 Network throughout the Greater Southwest Region.

The rate structure for GSA provided local telecommunications services will change in FY 2000. The previous method of collecting GSA costs by assessing all costs to the basic line rate will be replaced by a more equitable manner. In FY 2000, GSA costs will be recovered through the assessment of a surcharge to all products and services provided by GSA. This assessment will allow us to price all services in a more competitive manner and will allow us to reflect the actual cost of providing services. The new process of rate setting closely resembles current telecommunications industry practices and will provide the means to appropriately price all products and services.

Also commencing in FY 2000, all bills for local telecommunications services will be provided via the World Wide Web. The Web site will contain current and previous bills, as well as a link to the database which contains the inventory of products and services currently in place. This new initiative will reduce our costs while enabling our customers to improve the management of telecommunications resources and costs.

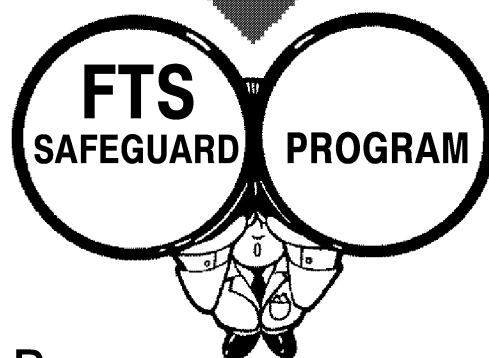
GSA has initiated an Order Processing Fee. This fee of \$50 per order is applicable to all orders placed by GSA. To avoid this charge, you may place your own orders via the Web. If you are interested in this service, please coordinate with your local Area Telecommunications Manager (ATM) for Web access.

# GREATER SOUTHWEST REGION FY 2000 RATES FOR NETWORK SERVICES (Continued)



The FY 2000 Station rates for the consolidated systems are listed below. Exclusive Use Client Systems rates are being provided directly to the client agency.

Location	System Number	FY 2000 Main Station Rate	Location	System Number	FY 2000 Main Station Rate
Muskogee, OK	701	\$27.05	Corpus Christi, TX	751	\$28.92
San Antonio, TX	702	\$34.15	Brownsville, TX	752	\$27.92
Ft. Worth, TX	703	\$22.42	Dallas, TX	753	\$36.29
Oklahoma City, OK	704	\$20.43	Irving, TX	754	\$23.04
Lufkin, TX	705	\$31.77	Beaumont, TX	757	\$35.26
Tulsa, OK	706	\$32.55	Beaumont, TX	758	\$42.00
Dallas, TX	707	\$25.30	Dallas, TX	760	\$24.37
McAllen, TX	709	\$25.09	Oklahoma City, OK	761	\$40.11
Baton Rouge, LA	710	\$10.57	Galveston, TX	766	\$29.45
Tyler, TX	715	\$30.31	El Paso, TX	767	\$20.36
Harlingen, TX	716	\$29.12	Little Rock, AR	769	\$20.06
Lafayette, LA	717	\$27.22	Amarillo, TX	770	\$25.26
Stillwater, OK	718	\$40.85	Ft. Worth, TX	772	\$19.69
Albuquerque, NM	720	\$17.18	El Paso, TX	773	\$38.43
Del Rio, TX	728	\$25.11	College Station, TX	774	\$27.07
Norman, OK	729	\$26.87	Dallas, TX	775	\$22.93
Oklahoma City, OK	730	\$37.59	Midland, TX	777	\$31.81
Waco, TX	731	\$26.59	Houston, TX	778	\$30.23
Alexandria, LA	733	\$19.71	Albuquerque, NM	779	\$21.76
San Antonio, TX	739	\$22.89	Houston, TX	780	\$24.63
Dallas, TX	745	\$28.29	Lubbock, TX	784	\$25.53
Austin, TX	746	\$24.35	Plano, TX	786	\$24.75
El Paso, TX	747	\$25.72	Tulsa, OK	795	\$37.21
Laredo, TX	748	\$25.05	Shreveport, LA	796	\$13.70
Las Cruces, NM	749	\$30.93	Houston, TX	797	\$29.87
New Orleans, LA	750	\$16.02	Temple, TX	798	\$40.63



Presidential Decision Directive (PDD-63) calls for a national effort to assure the security of increasingly vulnerable interconnected public and private infrastructures of the United States.

The FTS Safeguard Program was created in the Office of Information Security (OIS) to provide a full range of professional services and unique products necessary for strengthening the nation's defenses against unconventional threats to the U.S. including terrorist attacks, attacks on our critical infrastructure, and cyber attacks. The FTS Safeguard Program will be supported by multiple Blanket Purchase Agreements (BPA) with various information systems security vendors. The FTS Safeguard Program, or the BPA, is open to all Federal Government agencies.

Industry Partners awarded BPA's in support of the FTS Safeguard Program have demonstrated their capability in all six of the following technical areas:

- Critical Infrastructure Asset Identification
- Risk Management
- Critical Infrastructure Continuity and Contingency Planning
- Physical Infrastructure Protection
- Information Systems Security and Information Assurance
- Emergency Preparedness, Awareness Training, Exercises and Simulations

For more information, visit the Web Site at: <http://fts.gsa.gov/safeguard/> or contact the FTS Program Manager: Richard Kraus (202) 708-7531 or [richard.krauss@gsa.gov](mailto:richard.krauss@gsa.gov)

## FTS GREATER SOUTHWEST REGION AT YOUR SERVICE

### Federal Telecommunications Service (7T)

Assistant Regional Administrator ..... Marcella Banks ..... 817-978-2871

### Office of Network Services (7TT)

Acting Account Executive ..... Sharon O'Toole ..... 817-978-3687

### Office of IT Solutions (7TR)

Acting Account Executive ..... Sylvia Hernandez ..... 817-978-3709

### Office of Strategic Planning, Marketing and Sales (7TA)

Account Executive ..... Susan M. Houser ..... 817-978-4087

### Office of Resource Management (7TC)

Acting Account Executive ..... Marjorie Readout ..... 817-978-4177

Internet Home Page Address ..... [http://www.gsa.gov/regions/7k/fts\\_its](http://www.gsa.gov/regions/7k/fts_its)



**HAS YOUR ADDRESS CHANGED?  
WE NEED TO KNOW!**

Thank you for the changes we have received. We update our files on a regular basis. If your label does not reflect the change, it may not have been received in time. We apologize for any inconvenience.

If you have changes, please **fax** them to the attention of Susan Houser, at 817-978-4039 or you can **e-mail** them to **susan.houser@gsa.gov** . If there is a control number on your label, be sure to include.  
Thank you.



AGENCY NAME: \_\_\_\_\_

ADDRESS CHANGE: \_\_\_\_\_  
\_\_\_\_\_

CONTROL NUMBER: \_\_\_\_\_

COMMENTS: \_\_\_\_\_  
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